



IAS 2025

IAS 2025: Terms and conditions for the exhibition

Definitions

These terms and conditions are valid for every organization applying for an exhibition package (hereinafter referred to as "exhibitors") for IAS 2025, the 13th IAS Conference on HIV Science, which will take place in Kigali, Rwanda, from 13 to 17 July 2025, with pre-conferences on 13 July.

All references to a date or a deadline, in this and other conference documents, refer to Central European Time (CET).

The organizer of IAS 2025 is IAS – the International AIDS Society – a Swiss non-governmental organization with its principal office at Avenue de France 23, CH-1202 Geneva, Switzerland (Federal number CHE-111.717.829).

Ordering an exhibition package

Organizations ordering an IAS 2025 exhibition package must meet the following criteria for acceptance:

- They must support the vision and goals of the conference.
- They must address HIV and AIDS, co-infections or issues faced by individuals or organizations affected by or responding to the HIV pandemic.
- They must reflect conference policies and goals of diversity, equity and inclusion.

Organizations shall not use the IAS 2025 facilities and/or the IAS 2025 conference systems and/or online platforms or permit them to be used by any employee, agent or invitee:

- For any illegal purpose or cybercrime
- In violation of the [IAS conferences code of conduct](#) or the [IAS terms of use](#)
- In conflict with any applicable law, cyber security regulations, ordinance, rule, regulation or pharma codex in force
- In conflict with any applicable data security and protection laws, including the Swiss Federal Act on Data Protection (nFADP), the European Union General Data Protection Regulation (GDPR) or any relevant data protection regulation
- In any manner that could vitiate the insurance or increase the rate of the conference insurance



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Exhibition orders

Exhibitors must use the IAS 2025 online ordering system to order an exhibition package. Exhibiting organizations can choose between two packages: shell scheme booths or space-only options. All orders placed are subject to these terms and conditions. The IAS 2025 Exhibition team has the discretion to accept or reject exhibition orders for any reason.

The placed order is binding and the payment is to be processed directly upon placing the order. If requested by the Exhibition team, exhibitors will need to provide proof of payment.

Exhibition package orders will be confirmed only upon receipt of the payment in full and approval of the IAS. If the IAS has not received the order and full payment before the early fee deadline, the standard fee will apply and the order will be charged with the corresponding surcharge.

Exhibiting organizations with any outstanding payment will neither be entitled to start any setting up (for example, on-site booth set-up), nor to receive their exhibitor registration badge, nor to be included in printed materials, such as the conference pocket programme and on-site signage. Additionally, if an exhibitor does not complete the dismantling in line with the schedule in the exhibitor manual, the exhibitor will be required to cover any additional costs incurred, such as additional venue rental costs or security costs.

The Exhibition team assigns the location of the booths based on receipt of the exhibition booking and payment, availability and the overall requirements for the exhibition, including priority placement for conference sponsors.

The Exhibition team has the right to revise the location of the exhibition and/or an exhibitor's booth/space, as well as the date and time of the exhibition at any time. Changes in the location or duration do not entitle the exhibitor to cancel the booking, request a reduction of fees, or put forward a claim for any damages or costs thereby incurred.

If IAS 2025 reaches exhibition capacity and is unable to accept further orders or grant size increases to existing orders, a waiting list will be created. If existing exhibitors cancel, the Exhibition team will contact the organizations on this waiting list on a first-come, first-served basis.

All booths must be continually staffed throughout exhibition opening hours. All exhibitor staff must be registered as exhibitors and wear the applicable registration badge at all times. The number of free exhibitor registrations per exhibition booth/space is detailed in the exhibition packages. The registered exhibitor is permitted to access the exhibition only during the official opening times as indicated in the IAS 2025 exhibitor manual unless the Exhibition team approves in writing otherwise. If the maximum conference participant capacity is reached, the IAS reserves the right to decline or limit the number of exhibitor registrations.

Only registered conference participants will be granted access to the exhibition.



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Payment conditions

All prices are in USD. The IAS is a non-for-profit Organization registered in Switzerland with no establishment in Rwanda.

All payments have to be made in USD, using a credit card or by bank transfer (cheques are not accepted). The transmitter must prepay all bank fees and money transfer costs. Orders over USD 30,000 must be paid by bank transfer. Payment orders are payable within 10 days of receipt of the corresponding payment order. Invoices are automatically sent once full payment is received. If the IAS has not received the order and full payment before the early fee deadline, the standard fee will apply and the order will be charged with the corresponding surcharge.

In case of overpayment, refund requests must be made in writing and emailed to the Exhibition team no later than 12 July 2025. A handling fee of USD 65 will be charged. Refunds, if applicable, will be made in the same form as the original transaction. If the original transaction was processed by credit card, the refund will be made to the same credit card. If the original transaction was processed by bank transfer, the refund will be made to the bank account used for the initial payment.

Cancellation policy

Cancellations must be emailed to the Exhibition team at exhibition@ias2025.org. The cancellation will not be effective until the exhibitor receives a written acknowledgement from the Exhibition team. Unpaid orders are equally subject to the cancellation policy charges outlined below.

A strict refund policy will apply to the cancellation of an exhibition package order:

- 50% of the total amount refunded if the cancellation is received on or before 12 February 2025, 23:59 CET
- No refund if the cancellation is received after 12 February 2025, 23:59 CET

Credit will not be given for unattended or partially attended events.

Cancellation of IAS 2025

If IAS 2025 cannot be held or is postponed due to events beyond the control of the IAS (including force majeure) or due to events not attributable to wrongful intent or gross negligence of the IAS, exhibitors cannot hold the IAS liable for any damages, costs, financial losses or any other losses incurred.

In these circumstances, the IAS reserves the right to either retain the entire amount and use it for a future conference or to reimburse the exhibitor after deducting costs already incurred for the organization of IAS 2025 and which could not be recovered from third parties.



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Conference format change

If the IAS changes the conference format to fully virtual, all shell scheme booth and space-only packages will be converted to a virtual exhibition package.

Modification of the programme

The IAS reserves the right to modify the conference programme, which is published as an indication only.

Data protection and sharing of contact details with third parties

The IAS will collect, process, transfer and store the exhibitor's personal data only for: (i) the preparation and execution of IAS 2025; and (ii) the preparation of future IAS, AIDS and HIVR4P conferences. Data protection is warranted in accordance with the Swiss Federal Act on Data Protection (nFADP) and the European Union General Data Protection Regulation (GDPR).

The exhibitor's personal data will be retained securely and be accessible only on a need-to-know basis by duly authorized persons. For further information, please read the [IAS data privacy policy](#).

The exhibitor's personal data, entered in the IAS 2025 online ordering system supplied by Key4Events and ExpoDoc, will be shared with the IAS. That data consists of full first and last name(s), email address, organization name, organization country, organization invoicing address, organization type and tax information (where applicable).

In addition, the full exhibitor/company name, first and last name(s) and email address will be shared with the following third parties:

- IAS 2025 Registration team and Accommodation team – K.I.T. Group, Germany
- Official IAS 2025 suppliers providing additional services to satellite organizers

Exhibitors' appointed contractors

Exhibitors assume full responsibility for all acts or omissions of all appointed contractors providing services to them. Exhibitors must ensure that such appointed contractors fully comply with these terms and conditions, the IAS 2025 exhibitor manual, and any other regulations that apply to IAS 2025. Exhibitors will be exclusively responsible for any non-compliance by appointed contractors.



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Content responsibility

The IAS is not responsible of any material presented or exhibited by an exhibitor at the exhibition booth or in the exhibition.

Conference embargo policy

All IAS 2025 abstracts are released to conference participants under a strict embargo policy. A detailed breakdown of embargo procedures for different types of abstracts is available on the [IAS 2025 embargo policy page](#).

All IAS 2025 exhibitors and participants commit to adhere to this policy when they book an exhibition package or apply for conference registration.

Exhibition content and information

Due to our multidisciplinary audience, in accordance with mandatory national, European and international regulations, the IAS does not allow any advertising or promotion of prescription-only medicines or products in exhibition booths or the exhibition. The visual booth design and all exhibition content and information available to conference participants must not promote any prescription-only medicines or products. It is the full responsibility of the exhibitor to ensure that the exhibition booth, all content and information available to conference participants, as well as all exhibition booth staff, contractors or agencies they work with, fully comply with any applicable regulations and regulatory frameworks governing prescription advertising.

Find further information about the regulatory frameworks governing prescription advertising [here](#).

Photo and video consent

In view of the fact that the events related to IAS 2025 will be filmed and photographed, you hereby agree that, by attending the conference, your image and/or voice may be recorded and published or broadcast through different media.

If you do not consent to close-up photography or close-up filmed material of you potentially featuring in IAS communications, please email media@iasociety.org.

If an exhibitor wishes to film or take photographs at IAS 2025, it is the exhibitor's responsibility to first seek permission from all those being filmed or photographed in line with host city or any other applicable laws or regulations.



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IAS branding

The exhibitors acknowledge that the IAS owns certain names, trademarks, service marks, copyrights and other intellectual property ("IAS branding") and owns or has certain merchandising rights in and to IAS branding and all goodwill associated with or symbolized by IAS branding.

The exhibitors shall not use IAS branding for any purpose that is not expressly permitted in writing by IAS.

The Ten Principles of the UN Global Compact

The IAS supports the Ten Principles of the UN Global Compact in the areas of human rights, labour, the environment and anti-corruption:

Human Rights

- Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and
- Principle 2: make sure that they are not complicit in human rights abuses.

Labour

- Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- Principle 4: the elimination of all forms of forced and compulsory labour;
- Principle 5: the effective abolition of child labour; and
- Principle 6: the elimination of discrimination in respect of employment and occupation.

Environment

- Principle 7: Businesses should support a precautionary approach to environmental challenges;
- Principle 8: undertake initiatives to promote greater environmental responsibility; and
- Principle 9: encourage the development and diffusion of environmentally friendly technologies.

Anti-Corruption

- Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

By partnering with the IAS, exhibitors acknowledge the importance of the Ten Principles of the UN Global Compact and will embrace, support, uphold and strictly abide by them.



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Ethical provider policy

By partnering with the IAS, exhibitors affirm that they do not actively or implicitly support discriminatory workplace policies, including real or perceived HIV status, sexual orientation, gender identity, mental or physical disability, age, race/ethnicity, marital status, family or caregiver responsibilities, pregnancy, religion or political views that would negatively impact people living with HIV, the conference community and its delegates, and IAS stakeholders.

Liability

The liability of the IAS – for whatever reason – is limited to intent or gross negligence and is hereby excluded for:

- Any damage caused to exhibitors' property or personnel, including staff, visitors, clients, set-up and dismantling crews, acting agents or other third parties
- Any damage or losses arising out of or related to any and all rigging from or to the physical structure of the conference venue or the temporary tent structures and/or any fixture thereto, and all other set-up and/or alterations at or to the conference venue or the temporary tent structures
- The loss or theft of any belongings during the period of the conference, including build-up and dismantling
- Any misuse of data or any intellectual property or cybercrime resulting from the use of the IAS 2025 conference systems and/or online platforms
- Any damages related to access to or the malfunction of the IAS 2025 conference systems and/or online platforms in case of any technical failures, breakdown or for any other cause beyond the control of the IAS

All exhibitors are obliged to purchase and maintain their own insurance policies through the term of IAS 2025, including any set-up and dismantling times, against any and all risks incurred. The insurance has to cover any theft and damage to property and personnel, including set-up and dismantle crews, during the entire time of the exhibition.

If the premises are destroyed or damaged by fire or by any other cause, or if any circumstances whatsoever, including strikes, make it impossible for the IAS to permit any exhibitors to occupy the premises, no reduction in costs or refunds is applicable. The IAS is released from any kind and all claims for damage that might arise in consequence thereof.

If the IAS 2025 conference systems and/or online platforms become inaccessible due to any technical failure, breakdown or any other cause, no reduction in costs or refunds is applicable. The IAS is released from any kind and all claims for damage or losses that might arise in consequence thereof.



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Indemnification

Exhibitors agree to indemnify, defend and hold harmless the IAS and each of its directors, members, officers, agents, employees, affiliates and subsidiaries from and against any and all liabilities, damages (including cybercrime and copyright infringement), actions, causes of action, costs, losses, claims, demands or liabilities of whatsoever kind and nature, including judgments, interest, attorneys' fees and all other costs, fees, expenses and charges arising out of or resulting from any breach of these terms and conditions.

Waiver of claims and warranty

Exhibitors assume full responsibility for safeguarding online materials owned or used by the exhibitors.

Compliance with laws

Exhibitors must, at their own expense, promptly comply and cause its employees, agents, contractors, patrons and invitees to comply with all laws, ordinances, orders, rules, regulations and requirements and to conform in all respects with laws, rules and regulations applicable to Kigali, Rwanda, the conference venue and IAS 2025.

Repair and return of facilities

Exhibitors must return the authorized and rented areas in the conference venue and temporary tent structures to the IAS in the same condition as received. Exhibitors are fully responsible for any costs to repair or replace any property that is damaged or lost and to replace any damaged goods of any third party during the term of IAS 2025, including set-up and dismantling times, if these are caused by an exhibitor and/or its agents, contracted staff or an employee or person hired on its behalf.

Evacuation of facility

If it becomes appropriate in the judgement of the IAS or the conference venue representatives to evacuate the premises for reasons of public safety, then, after such evacuation, exhibitors may return to the venue and continue to exhibit in line with exhibition opening hours. No refund will be given for any time missed due to the evacuation.



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Governing law & arbitration

These terms and conditions and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of Switzerland, without regard to choice of law rules.

Any dispute, controversy or claim arising out of, or in relation to, these terms and conditions, including the validity, invalidity, breach or termination thereof, shall be resolved by arbitration in accordance with the Swiss Rules of International Arbitration of the Swiss Arbitration Centre in force on the date that the Notice of Arbitration is submitted in accordance with these Rules. There shall be one sole arbitrator. The seat of the arbitration shall be Geneva, Switzerland. The arbitral proceedings shall be conducted in English. The arbitration shall be conducted in accordance with the provisions for Expedited Procedure.

Click [here](#) for further information on the IAS privacy policy.